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Q&A

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Exam : PEGACPBA24V1

**Title : Certified Pega Business
Architect 24**

Version : DEMO

1.Which two field types are specialized versions of the Query field type? (Choose Two)

- A. Data reference
- B. Embedded data
- C. Picklist
- D. Case reference

Answer: A D

Explanation:

The two field types that are specialized versions of the Query field type are:

A. Data reference:

This field type is used to reference data from an external source dynamically. It allows the application to pull in data as needed without storing it directly within the case.

D. Case reference:

This field type is used to reference another case within the Pega application. It is useful for linking related cases and managing dependencies between them.

References:

Pega Academy: Field Types and Usage

Pega Documentation: Query Field and Specialized Field Types

2.A survey is sent to a customer via email.

How do you configure a solution to ensure the email includes the case ID for the survey?

- A. Use the Insert Property feature of a Send Email step to add the case ID when composing the message dialog
- B. Create a required field for the case ID that must be entered by a user during the case process prior to sending the survey
- C. Delegate a business rule so representatives can customize the email content as needed on a case-by-case basis
- D. Create a process using the Send Email step allowing representatives to quickly add the case ID to the email

Answer: D

3.In a case which tracks requests for auto loans, a requirement states: Customers should be able to modify contact information at any time during the processing of the case.

Contact information changes must not alter or interrupt the primary flow of the case.

Which option meets the needs of this requirement?

- A. Add a stage with a start condition to the case workflow
- B. Add an alternate stage to the case life cycle
- C. Add an assignment to the case life cycle
- D. Add an optional action to the case workflow

Answer: D

4.Which two statements are true regarding approvals? (Choose Two)

- A. You can configure a Stage change to occur when a user provides approval.
- B. Approval Steps must be configured to go to a specific user.
- C. A user can approve a purchase request through a mobile notification.

D. Users must be logged in to the application to provide approval.

Answer: A C

Explanation:

Comprehensive and Detailed **Explanation** From Exact Extract:

This question tests Pega's approval process configuration.

A: Correct. Stage transitions can be triggered by approval completion in Pega's case lifecycle.Extract: Pega Academy,Case Management – Stages and Processes: "Stages can transition based on process completion, such as an approval step."

B: Incorrect. Approvals can route to users, work queues, or dynamically.Extract: Pega Academy, Process Design – Routing: "Approval steps can route to a user, work queue, or based on business logic."

C: Correct. Pega Mobile Client supports approvals via notifications.Extract: Pega Academy,Mobile Features: "Users can approve tasks via mobile notifications."

: Pega Academy,Business Architect '23 Mission; CPBA Study Guide 8.8, Approvals; Pega Help,Configuring Approvals.

5.You are preparing to delegate a number of business rules.

What three prerequisite actions must be taken before preparing to delegate a number you can delegate the business rules? (Choose three.)

A. Ensure an access group exists for the users who will manage the delegated rules

B. Ensure the delegated ruleset exists in the Production rulesets list

C. Ensure the delegated rules are added to a locked ruleset

D. Ensure a ruleset that will contain the delegated rules exists

E. Ensure a ruleset exists for the users who will manage the delegated rules

Answer: A B E