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# **Q&A**

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**Exam** : **C1000-097**

**Title** : IBM Cloud Pak for  
Automation v20.0.1 Solution  
Architecture

**Version** : DEMO

1.Which process capability should be used for a use case requiring manager escalation when a task is not completed?

- A. Business Automation Workflow
- B. Blueworks Live
- C. Robotic Process Automation
- D. Workstream Services

**Answer: D**

2.A customer is upgrading their Cloud Pak for Automation environment from version 19.0.3 to version 20.0.1 and they have Operational Decision Manager, Business Automation Insights, Business Automation Studio, and UMS installed.

What is the minimum custom resource YAML files that need to be updated to perform the upgrade?

- A. 2
- B. 4
- C. 5
- D. 1

**Answer: A**

3.Consider a scenario that starts with a case A that instantiates a Business Automation Workflow B which, in its turn, invokes an Operational Decision Manager (ODM) rule C.

When looking at the Business Automation Insights events emitted for this sequencing, which two statements are true?

- A. In the events of the case A, the trace-id element is set to null.
- B. The parent-trace-id of the workflow B is set to the trace-id of case A
- C. In the events of the case A, the parent-span-id element is set to null.
- D. The trace-id elements of all events in the sequence have the same value.
- E. The parent-span-id element of both the workflow B and the ODM rule C have the value of the span-id element of case A

**Answer: D,E**

4.Which feature in OpenShift Container Platform allows developers to seamlessly provision resources provided by a variety of service brokers?

- A. API Server
- B. Service Catalog
- C. Container Registry
- D. Docker Hub

**Answer: B**

5.What configuration is needed to allow access to case information on an external Filenet system for a Business Automation Workflow (BAW) user?

- A. Single sign-on between Filenet and BAW must be configured.
- B. The user authorization needs only be set on Filenet and is propagated automatically when integrating with BAW.
- C. The user authorization needs only be set on BAW and is propagated automatically when integrating

with Filenet.

D. If Filenet and BAW depend on different LDAP servers, the user must exist in both of them.

**Answer: C**