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# **Q&A**

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**Exam** : **000-164**

**Title** : Infrastructure Technical  
Leader V1

**Version** : Demo

1.A TDA attempts to answer which one of the following questions?

- A. Can the solution be successfully implemented?
- B. Is the solution the most cost effective option?
- C. Are all contracts completed and correct?
- D. Are the terms and conditions acceptable?

**Answer: A**

2.A prospect is discussing current tape library and backup strategy. Which of the following questions would identify the customer business motivation?Which of the following questions would identify the customer? business motivation.?

- A. What software is used for backup?
- B. Has there been a recent loss of data?
- C. How many tapes are in the library?
- D. What is the current tape technology?

**Answer: B**

3.During a project status meeting, the representative from the customer storage team raises a concern about the impact of new hardware on the existing SAN infrastructure. This concern was not raised during the pre-sales or TDA process, but may substantially impact the timeline. How should the concern be addressed?

- A. Provide the SAN Connectivity Redbook
- B. Schedule another TDA
- C. Schedule a separate meeting with SAN Subject Matter Experts
- D. Propose new SAN equipment

**Answer: C**

4.A customer is nearing completion of a infrastructure project that was based on your team recommendations. All workloads are performing as fast orA customer is nearing completion of a infrastructure project that was based on your team? recommendations. All workloads are performing as fast or faster than prior to project implementation, The customer has just informed you that a critical customer facing application is too slow and it is unacceptable. Which of the following steps should have been taken to prevent this situation?

- A. Completion of a post install Technical and Delivery Assessment (TDA)
- B. Development of a performance expectations document
- C. Detailed documentation of planned LPAR configurations
- D. Provide benchmark data for recommended products

**Answer: B**

5.A Business Partner customer has stated that the performance of their N series and vSphere environment is unacceptable.A Business Partner? customer has stated that the performance of their N series and vSphere environment is unacceptable. What plan of action is appropriate for the Business Partner to take in this situation?

- A. Review the planned performance and the customers?expectations to develop an action plan.
- B. Suggest more disks on the N series to boost the performance.

- C. Contact IBM Techline to hand off the performance issue
- D. Contact IBM for vSphere technical support

**Answer: A**