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# **Q&A**

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**Exam** : **HP3-X11**

**Title** : Servicing HP Notebook  
Products

**Version** : Demo

1.What does Privacy Manager for HP ProtectTools provide? (Select three.)

- A. smart card support
- B. encrypted hard drive partitions
- C. support for IM message privacy
- D. a digital certificate server application
- E. integration with Microsoft Office
- F. data encryption tools

**Answer:** A,C,F

2.Which technology supports Intel Anti-Theft protection in HP notebooks.?

- A. DigiTrak
- B. Lo Jack Pro
- C. Computrace
- D. Absolute

**Answer:** C

3.Which statements are true about Enhanced Pre-Boot Security for HP business notebooks? (Select two.)

- A. Multifactor biometric authentication is supported.
- B. Creating a Windows user automatically creates a pre-boot user.
- C. Pre-boot users are required to be administrators.
- D. Authentication at pre-boot requires users to also log on to Windows.
- E. Passwords can be recovered by storing answers to a personal response question.

**Answer:** A,B

4.What is a new feature of HP Connection Manager 3.1 that is available for HP Elitebook notebooks?

- A. an interactive interface that supports touch
- B. support for integrated Bluetooth devices
- C. support for the HP un2400 Mobile Broadband module
- D. a GPS tab that displays latitude, longitude, and altitude

**Answer:** B

5.Which types of drives can be configured for the HP Advanced Docking Station? (Select two.)

- A. PATA hard drive
- B. SATA hard drive
- C. PATA optical drive-DVD+/-RW
- D. SATA optical drive-DVD+/-RW
- E. SATA blu-ray drive-DVD+/-RW

**Answer:** B,C