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# **Q&A**

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**Exam** : **9L0-206**

**Title** : Apple Portable Service  
Exam

**Version** : DEMO

**1.What tool does the service manual recommend you use to separate plastics and lift components of PowerBook and iBook computers?**

- A.Nylon probe tool
- B.Jeweler screwdriver
- C.Flatblade screwdriver
- D.Precision needle nose pliers

**Correct:A**

**2.Which TWO of the following are true statements about screws inside a PowerBook or iBook?**

- A.All screws are interchangeable.
- B.It is not necessary to replace all screws after a repair.
- C.Screws should always be only comfortably tightened.
- D.Screws should always be tightened as much as possible.
- E.Screws should always be replaced exactly where they came from.
- F.Torx and Hex (Allen) screws can both be driven by either type of driver.

**Correct:C E**

**3.Identify the correct procedure for starting up a PowerBook in Target Disk Mode.**

- A.Press the D key during startup.
- B.Press the T key during startup.
- C.Press the Control and D keys during startup.
- D.Press the Control and T keys during startup.
- E.Press the Command and D keys during startup.
- F.Press the Command and T keys during startup.

**Correct:B**

**4.Which THREE of the following features are available in the Aluminum PowerBook G4 models but not in the iBook G4 models?**

- A.USB ports
- B.Audio Input
- C.PCMCIA slot
- D.Built-in modem
- E.Built-in Ethernet
- F.FireWire 800 port

**Correct:B C F**

**5.What function does Target Disk Mode perform?**

- A.It enables direct connectivity with a remote Macintosh over the Internet.
- B.It converts a PC-formatted hard disk for use when connected to a Macintosh.
- C.It allows access to a Macintosh's internal hard disk from the Finder of a connected Macintosh via FireWire.
- D.It allows two external FireWire hard disks to be connected and transfer data directly between them without need of a computer.

**Correct:C**

**6.Which of the following iBook or PowerBook models requires the use of the 65 watt AC power adapter?**

- A.iBook (14-inch)
- B.iBook G4 (Early 2004)

- C.PowerBook G4 (12-inch)
- D.PowerBook G4 (1 GHz/867 MHz)

**Correct:D**

**7.Which of the following iBook or PowerBook models requires the use of the 65 watt AC power adapter?**

- A.iBook G4
- B.iBook G4 (14-inch)
- C.PowerBook G4 (DVI)
- D.PowerBook G4 (15-inch FW800)

**Correct:D**

**8.Which TWO of the following features are available in the Aluminum PowerBook G4 models but not in the Titanium PowerBook G4 models?**

- A.USB ports
- B.PCMCIA slot
- C.Built-in modem
- D.FireWire 800 port
- E.Built-in Bluetooth
- F.Built-in wireless networking

**Correct:D E**

**9.The basis for the component isolation troubleshooting technique is an understanding of \_\_\_\_\_ within computers.**

- A.power flow
- B.software data flow
- C.firmware data flow
- D.processor instruction flow

**Correct:A**

**10.When setting up a minimal system using the component isolation technique, you start with only the components necessary to \_\_\_\_\_.**

- A.boot the system into Mac OS 9
- B.boot the system into Mac OS X
- C.boot the system into Open Firmware diagnostics
- D.hear a boot chime and/or see a flashing question mark on a display

**Correct:D**