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# **Q&A**

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**Exam** : **1Z0-209**

**Title** : Oracle comm.billing &  
revenue mgmt:System  
Administrator

**Version** : DEMO

1. A customer can directly purchase which of the following pricing objects?

- A. Deal
- B. Plan
- C. Product
- D. A and B
- E. A, B, and C

**Answer: D**

2. Of the following objects listed, which is NOT created when using PCM\_OP\_CUST\_COMMIT\_CUSTOMER to create an account?

- A. /product
- B. /service
- C. /account
- D. /payinfo
- E. /item

**Answer: A**

3. Which of the following steps is required when creating a new FM?

- A. Configure the FM as part of the CM
- B. Create an opcode-to-function mapping file
- C. Define a new opcode with its number in a header file
- D. A and B
- E. A, B, and C

**Answer: E**

4. An Infranet.properties file can be found in which of the following default directories?

- A. /opt/portal/7.0/apps/pin\_billd
- B. /opt/portal/7.0/sys/eai\_js
- C. /opt/portal/7.0/sys/dm\_oracle
- D. /opt/portal/7.0/sys/cm
- E. None of the above

**Answer: B**

5. Which of the following opcodes is NOT implemented in the Business Process Tier?

- A. PCM\_OP\_CUST\_COMMIT\_CUSTOMER
- B. PCM\_OP\_ACT\_ACTIVITY
- C. PCM\_OP\_SEARCH
- D. PCM\_OP\_RATE\_ACTIVITY

E. PCM\_OP\_CUST\_MODIFY\_CUSTOMER

**Answer: C**

6. Which of the following is NOT a valid error location for an error that occurred in the CM?

- A. PIN\_ERRLOC\_CM
- B. PIN\_ERRLOC\_FLIST
- C. PIN\_ERRLOC\_PCM
- D. PIN\_ERRLOC\_POID
- E. B and C

**Answer: C**

7. Which of the following is NOT Portal client-side software?

- A. Self-Care Manager
- B. Pipeline Manager
- C. Pricing Center
- D. Revenue Assurance Center
- E. Business Configuration Center

**Answer: B**

8. Which of the following is NOT an example of a bill item?

- A. Usage item
- B. Configurable item
- C. Settlement item
- D. Cycle arrear item
- E. Cycle forward item

**Answer: C**

9. A customer purchases a calling plan that charges all calls at a rate of \$0.50/minute.

After a 100-minute call, the customer is charged with the amount of \$50.00.

This particular calling plan has two discounts.

Discount object 1, which is set at a priority of 4, is configured to give a 15% discount.

Discount object 2, which is set at a priority of 5, is configured to give a 25% discount.

Both discount objects are defined as parallel.

Based on the scenario above, the total charge paid by this customer for the 100-minute call after the discounts are applied is

- A. \$32.50
- B. \$37.50
- C. \$20.00

D. \$42.50

E. \$30.00

**Answer: E**

10. Which of the following is an example of Supplementary Service for GSM Telephony?

A. Voicemail

B. Caller ID

C. Friends and Family

D. A and B

E. A, B, and C

**Answer: D**

11. The Basic Digital Cable with Hi-Speed Internet Plan charges \$40.00/month for cable service and \$30.00/month for Internet service. Both of these charges are Monthly Cycle forward charges; therefore, they are charged at the beginning of each month. The installation fee for cable service is \$20.00. The installation fee for Internet service is free. If this plan is purchased during the promotional months of Dec Feb, the first month of Internet service is free.

Assuming that a customer purchases the above plan on December 15th with the payment set as invoice and there is no proration on the monthly fees, what is the expected balance for the customers first bill?

A. \$90.00

B. \$60.00

C. \$130.00

D. \$160.00

E. \$50.00

**Answer: C**

12. Which of the following statements about the Rollover feature in Portal is FALSE?

A. You can specify the maximum number of rollover cycles

B. You can specify the maximum rollover amount per cycle

C. You can specify the maximum total amount that can be rolled over

D. Product proration rules cannot be applied to a rollover amount

E. Effective dates can be set for rollovers

**Answer: D**

13. Which of the following is NOT Portal client-side software?

A. Self-Care Manager

B. Pipeline Manager

C. Pricing Center

- D. Revenue Assurance Center
- E. Business Configuration Center

**Answer: B**

14. Which of the following is NOT an example of a bill item?

- A. Usage item
- B. Configurable item
- C. Settlement item
- D. Cycle arrear item
- E. Cycle forward item

**Answer: C**

15. For a Portal DNA System, what does DNA stand for?

- A. Distributed Normal Architecture
- B. Distributed Non-Stop Architecture
- C. Dual Node Availability
- D. Dual Node Access
- E. Distributed Node Access

**Answer: B**

16. Which of the following statements INCORRECTLY describes the Object Tier of the Portal architecture?

- A. This tier can also be referred to as the Data Manager
- B. One object tier can be used with multiple data tiers
- C. This tier is used to translate Portal data into the format that can be processed by the Data Tier
- D. This tier processes all requests coming from the Business Process Tier
- E. This tier can also be referred to as the Translation Manager

**Answer: B**

17. Which of the following Portal user environment variables is CORRECTLY set for a Portal server running on a UNIX (Solaris) platform?

- A. PIN\_HOME/opt/portal/7.0
- B. LD\_LIBRARY\_PATH /opt/portal/7.0/lib
- C. NLS\_LANGAmerican\_America.utf8
- D. A and B
- E. A, B, and C

**Answer: E**

18. Which of the following statements about Portal is FALSE?

- A. A rate defines the impact of events on a customers account
- B. A non-billable event is an event that is not rated and not stored in the Portal database
- C. A service is a type of usage to which a company grants a customer access
- D. Authentication and authorization validate the user accessing the Portal service
- E. The amount a resource will be impacted is determined based on the rate configured

**Answer: B**

19. Which of the following is an example of an event in Portal?

- A. Making a phone call
- B. Purchasing a product
- C. Rolling over unused free minutes
- D. A and B
- E. A, B, and C

**Answer: E**

20. Which of the following is NOT a feature of Portals Revenue Collection component?

- A. Rating and Discounting
- B. Accounts Receivables
- C. Billing
- D. Payments
- E. Remittance and Settlements

**Answer: A**