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# **Q&A**

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**Exam** : **000-R01**

**Title** : IBM SurePOS 5x3 Technical  
Prof.(NA/LA/AP)

**Version** : DEMO

1. A customer originally ordered their SurePOS 500 Series systems with 256 MB of memory. The new application they want to run requires additional memory. What should they consider when upgrading the memory?

- A. The SurePOS 500 Series includes two memory slots, and memory modules must be paired.
- B. The SurePOS 500 Series includes two memory slots, and memory modules do not need to be paired.
- C. The SurePOS 500 Series includes four memory slots, and memory modules must be paired.
- D. The SurePOS 500 Series includes four memory slots, and memory modules do not need to be paired.

Answer: B

2. Some upgrades will involve removing the system covers. How many screws must be removed to remove the rear cover?

- A. None
- B. Two
- C. Four
- D. Six

Answer:A

3. The presence sensor is available in which of the SurePOS 500 Series models?

- A. Model 533
- B. Model 543
- C. Model 553
- D. Model 563

Answer: D

4. An IBM Business Partner needs a copy of the SurePOS 500 Series Hardware Service Guide. Where is the best place to obtain it?

- A. IBM Link Web site
- B. IBM PartnerWorld Web site
- C. IBM Retail Store Solutions Web site

D. IBM Publications on Demand Web site

Answer: C

5. Which SurePOS 5x3 model(s)has/have a dual-bulb active matrix display?

A. SurePOS models 543 and 563

B. SurePOS models 553 and 563

C. SurePOS models 533 and 553

D. SurePOS model 563 only

Answer:A

6. Which of the following operating systems comes pre-loaded when a customer purchases a SurePOS 500 Series model W43?

A. Microsoft Windows XP

B. Microsoft Windows 2000

C. Microsoft Windows NT

D. IBM PC DOS

Answer:A

7. IBM developed and patented its own IBM Retail Dirt for which of the following tests?

A. Power line disturbance test

B. Electromagnetic emissions test

C. Environmental conditions test

D. Electrostatic discharge test

Answer: C

8. What utility is available with the SurePOS 500 Series to warn the operator if areas of the touch screen become blocked?

A. Screen Interference Monitor

B. Blocked Beam Monitor

C. Beep on Touch Monitor

D. Infrared Screen Mapping Monitor

Answer: B

9. To accommodate more peripherals, each SurePOS 5x3 model includes which of the following?

A. Five RS-232 ports (2 powered)

B. Three cash drawer ports C. Eight USB ports (2 powered)

D. Two PCI slots

Answer: C

10. A cost-conscious customer is replacing their SurePOS 5x1 terminal with a SurePOS 5x3 terminal. The SurePOS 5x1 terminal is currently mounted in an Integration Kit that is attached to a full size cash drawer. What should be done regarding the Integration Kit?

A. Nothing -- The Integration Kit is designed to work with all models of the SurePOS 5x1, 5x2, and 5x3 terminals.

B. Use the existing Integration Kit but make sure the receipt printer is located on the left side of the SurePOS 5x3 terminal.

C. Order the SurePOS 5x3 Integration Kit RPQ to provide the necessary panels for the SurePOS 5x3.

D. Replace the entire Integration Kit with a SurePOS 5x3 Integration Kit.

Answer: C

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